

Commercial Way Surgery
109 Commercial Way, London SE15 6DB
020 3302 3007
nexushealthgroup.nhs.uk/commercial-way-surgery



Head office: Princess Street Practice 2 Princess Street London, SE1 6JP

30 June 2025

Dear patients, parents, carers, and guardians

## GP services at Commercial Way Surgery, 109 Commercial Way, London, SE15 6DB

We are writing to you to inform you that on 8 August 2025 Commercial Way Surgery will close. There will no longer be GP services operating out of this building however you will remain registered with Nexus Health Group and can access our full range of services at other local sites, the nearest of which we have listed later in the letter.

We appreciate that the news of the closure of Commercial Way Surgery may be distressing for some of our patients.

### Why is Commercial Way Surgery closing?

- 1. Commercial Way Surgery is based in converted residential premises which no longer meets the physical accessibility needs of our patients. We are unable to make the changes that would need to be made to bring it up to a modern standard for accessibility.
- 2. It is difficult for patients to be seen on the first floor. The stairs are steep and narrow, which can be dangerous, especially for elderly patients or small children
- **3.** The consulting rooms at CW are too small and the number of rooms is limited. There is no potential for expansion to provide more rooms.
- **4.** There are insufficient parking spaces for both staff and patients. There is no off-street parking available, and the surgery is surrounded by limited pay and display or permit-only parking areas.
- 5. Commercial Way Surgery building is very old, and extensive repairs have been required over the years.

# What will happen with my patient registration?

All Commercial Way Surgery patients are Nexus Health Group patients. If you would like to stay with Nexus Health Group there is no action for you to take and you can be seen at any of our GP Practices. The nearest practice is the Harold Moody Health Centre which is 1.5 miles away from Commercial Way Surgery.



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If you do not wish to stay with Nexus Health Group, you should visit the NHS website where you can find a list of available services near your home address <a href="www.nhs.uk/service-search/find-a-gp">www.nhs.uk/service-search/find-a-gp</a>. If you decide to join a non-Nexus GP surgery, your patient record will be transferred to your new surgery.

### What will happen to the team at Commercial Way Surgery?

The clinical and non-clinical teams will transfer to alternative Nexus Health Group sites, most likely Harold Moody Health Centre or Sir John Kirk Close Surgery.

#### **Next steps**

Between now and the close date, please continue to contact us as normal. In July we will be holding an engagement event for any patients who would like to ask further questions. We will continue to update our patients via <a href="www.nexushealthgroup.nhs.uk">www.nexushealthgroup.nhs.uk</a>, with posters at site, and you can speak to the team at any of our surgeries.

Kind regards

## **Dr Kenny Chan**

On behalf of the Nexus Health Group GP Partners.